

Hire Freelance Desktop Support Engineer

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Source:

Desktop Support Engineer Roles and Responsibilities

Provide Client Service:

They must provide excellent service and meet client needs while offering cost-effective technological solutions to the organization.

Install and maintain equipment and software:

Support Engineer's setup client workstations for specific projects. They configure end-user software, hardware and upgrade existing client desktops computers for best efficiency.

Troubleshoot technology issues :

engineers use their skills and knowledge to help end users solve their technology issues.

Educational Requirements:

An essential degree in computer science, IT, Telecom or a related field will help boost your career along with optional certifications.

Required Skills:

To succeed in this field, you must have the required experience with the Windows operating system, antivirus knowledge, Microsoft active directory, cloud computing, and peripheral devices. Possessing a customer-oriented mindset will help you solve client issues and ensure client satisfaction.

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